



VICTIM CARE and ALLOWANCE ADVICE at CORE

We are pleased to announce two new services you can access at CORE.

Firstly, CORE is now a community point within Gedling Borough for Victim Care. Nottinghamshire Victim Care (Cope & Recovery Empowerment) is commissioned by the Office of the Police and Crime Commissioner to provide a support service to victims of crime, hate crime, hate incidents, and anti-social behaviour. Each victim receives free and confidential support in line with their own individual needs. A person does not have to report the crime to police in order to get support from the service. The team will provide emotional support as well as practical advice such as help to make property more secure, issue personal alarms, assistance in applying for criminal injuries compensation claims and much more. CORE is partnering Victim Care so we can help refer clients to them and we are also registered as a venue where victims can receive one to one confidential surgeries with one of the Victim Care team workers. We encourage anyone who is feeling anxious, angry, afraid or experiencing other psychological, emotional, financial or physical symptoms as a result of being a victim of or witness to crime to contact CORE so we can put them in touch with this excellent service. They also have direct helplines 0800 304 7575; www.nottsvictimcare.org.uk

Secondly, we now have an adviser who can help people to apply for allowances, particularly attendance allowance. She is here every Tuesday morning. Just drop in; it's not necessary to make an appointment. She can assist with completing online forms, access benefit calculator, advise on evidence requirements and signpost people to the correct services on other council issues such as planning, parks, elections, revenues and other benefits.

Don't forget, also, that CORE continues to hold Citizen's Advice Bureau surgeries every Monday. Again the service is free, confidential and open to everyone in the community. The trained staff can advise on virtually any issue, including welfare benefits, money and credit problems, employment, consumer rights, housing, neighbourhood disputes, education and healthcare, immigration and residency queries, human rights and family and personal issues. You cannot pre book appointments, though, so get to CORE early in the morning to ensure you will be seen.

Finally, Lauren Greenhalgh offers free legal advice clinics regarding family matters arising from relationship breakdown, marriage or separation, financial and children issues and the divorce process. She can arrange a confidential appointment on Tuesday mornings at CORE. Phone her direct on 07990 806086 or email lauren.greenhalgh@richardnelsonllp.co.uk to book your meeting.

All the above services complement each other and are available for you.



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